



Healthcare Quality & Hospital Management Program

Hayatabad Medical Complex Peshawar will conduct this training in Collaboration with Post Graduate Medical Institute KPK



Healthcare Quality & Hospital Management Program

This program is designed and spread over three levels, conducted on every Saturday of the week, to allow intersession study and enhance the competency of healthcare professionals.

The Body of Knowledge used for this course will lead towards building skills for hospital management and the preparation for health care accreditation.

This course will help you in preparation for "CERTIFIED PROFESSIONAL IN HEALTHCARE QUALITY (CPHQ)"- a program administered by the Healthcare Quality Certification Commission of the National Association for Healthcare Quality, USA.

Who Should Attend?

This program is designed for all healthcare professionals Who are seeking in-depth view of Health care quality, hospital system management and CPHQ certification.

Hospital Administrators, Health Care Legislators, Health Care Industry Managers, Doctors, Pharmacist, Nurses, Physiotherapist, Health Care Quality Professionals.

Content Outline

Level - I

- Introduction to Healthcare Quality
- International Patient Safety Goals
- System Thinking
- Quality Structure
- Patient Safety
- Culture of Safety
- Root Cause Analysis
- One minute Manager

Level - 2

- Risk Management Program
- Failure Mode and Effect Analysis
- Infection Control, Risk Assessment and Management
- Credentialing, Privileging and Competency Assessment
- Joint Commission International Standards on
- Credentialing, Privileging and Competency Assessment
- Staff Health and Safety Program
- Development of Quality Program
- Development of Priority Areas
- Selection of Measures
- Development of Monitoring Tools
- Development of Review Mechanisms
- Identifying Improvement Opportunities

Level - 3

- Utilization Management
- Transition of Care
- Disease Management and Demand Management
- Introduction to Healthcare Improvement
- Testing and Measuring Changes with PDSA Cycles
- Information Management: Medical Record Management
- Medical Records Significant Components, Medical
- Record Review
- Interpreting Data, Run Charts, Control Charts and other Tools
- Healthcare Leadership Accreditation Readiness
- Governance, Leadership and Direction (GLD) Chapter from Joint Commission International Accreditation Standards
- Healthcare Insurance
- Concepts of managed care
- Performance & Process Improvement



Lead Trainer

Mr. Awal Khan (RN, BSN, MSN, CHCQM, MACHE)
Director Nursing - Hayatabad Medical Complex

Lead Trainer in Healthcare Quality and hospital management program, Certified in patient safety from John Hopkins University,

Diplomate of American Board of Quality Assurance and Utilization Review Physicians (ABQAURP).

SELF INVESTMENT IS BEST INVESTMENT

Program Fee:

For HMC Staff: Rs. 25,000 Per participant For External Candidates: Rs. 50,000 Per participant

Special Discount for HMC Employee

Applicants can register at the link below:

https://urlzs.com/PHMYH



Social distancing and Anti COVID-19 precautions will be strictly followed throughout the sessions

For Registration and details please contact:

Arshad Igbal

Email: arshad 1997iqbal@gmail.com Contact: 0333-1313625

Healthcare Quality & Hospital Management Program

Trainers:



Dr. Hassam Khan

Lecturer/Demonstrator KMC

MBBS, ICH-GCP Certified, CHCQM



Attiq Ur Rahman

Quality Coordinator, RT

BS (A&E) DIP (RT) MS (Hospital Management) ICH-GCP, ABQURP (Qualified)



Hazrat Bilal

MA, DMLT, MBA, CHCQM

Public Health England Public Health Reference Laboratory KMU



Dr. Sundas Naveed

Senior Pharmacist

Pharm-D RPH, CHCQM Peshawar Institute of Cardiology



Muhammad Ilyas

Chief Internal Auditor

Charted Accountant - PFA



Dr. Sadaf Aziz (PT)

Asst. Prof. Physiotherapy

DPT, MSPT, CHPE, CMP, CKTP, CHCOM



Dr. Husnul Maab

Medical Officer

MBBS, ICH-GCP Certified, CHCQM



Dr. Nawal Rafiq

Demonstrator NWGH

MBBS, MRCEM, ICH-GCP, CHCQM



Muhammad Umar Farooq

Director Quality & Patient Safety/Lead JCIA, PKLI Lahore

Mr. Umar is a Member of American College of Healthcare Executives (ACHE), Diplomate American Board of Quality Assurance and Utilization Review Physicians (ABQAURP) with Sub Specialty in Patient Safety and Risk Management from ABQAURP USA.

He has more than 10 years of experience in conducting trainings including Patient Safety, Leadership and Organizing for Change (IHI), Accreditation Preparations, Auditing Experience with JCIA, WHO, PMDC, PHC, KPHCC and in Building Clinical and Non-clinical systems in hospitals. He also holds Preparatory workshops for Certified Healthcare Quality Professional courses. He is currently serving as Director Quality & Patient Safety and Joint Commission International Accreditation Lead at PKLI Lahore.



Umar Amjad

Director Quality & Patient Safety, PAF Islamabad

CHCQM,CPHQ,MBA,IHI Fellow

Experienced Healthcare Quality Professional with a demonstrated history of successfully achieving the Joint Commission International accreditation in the Hospital and Homecare settings. My recent experience of working with the Pakistan Medical & Dental Council (PMDC) in developing the national accreditation framework helped me to achieve an insight into governance and leadership: which is why I currently serve as the Director for Policy Board Secretariat KP.I have worked to develop accreditation standards and audited them in the leading MTIs in Peshawar which gives me an edge in providing consultation to any institute that wants to commission a quality department within their hospital.